



1050 N. BATAVIA ST. STE B, ORANGE, CA 92867  
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## WILL CALL POLICIES & PROCEDURES

### Will Call Hours: Monday-Friday (9am – 3pm)

- The latest any will call can be picked up is at 3pm daily.
- All will call orders placed will require a **3 hour window for processing**.  
(i.e. if an order is placed at 8am it will not be ready for pick up until 11am)
- We can only hold merchandise for 3 business days; if an order is not picked up within 3 business days of it being placed we will return the stock back to inventory.
- All returns submitted while picking up a will call order will require an RA form and RA number before it can be processed, no immediate exchanges will be given.